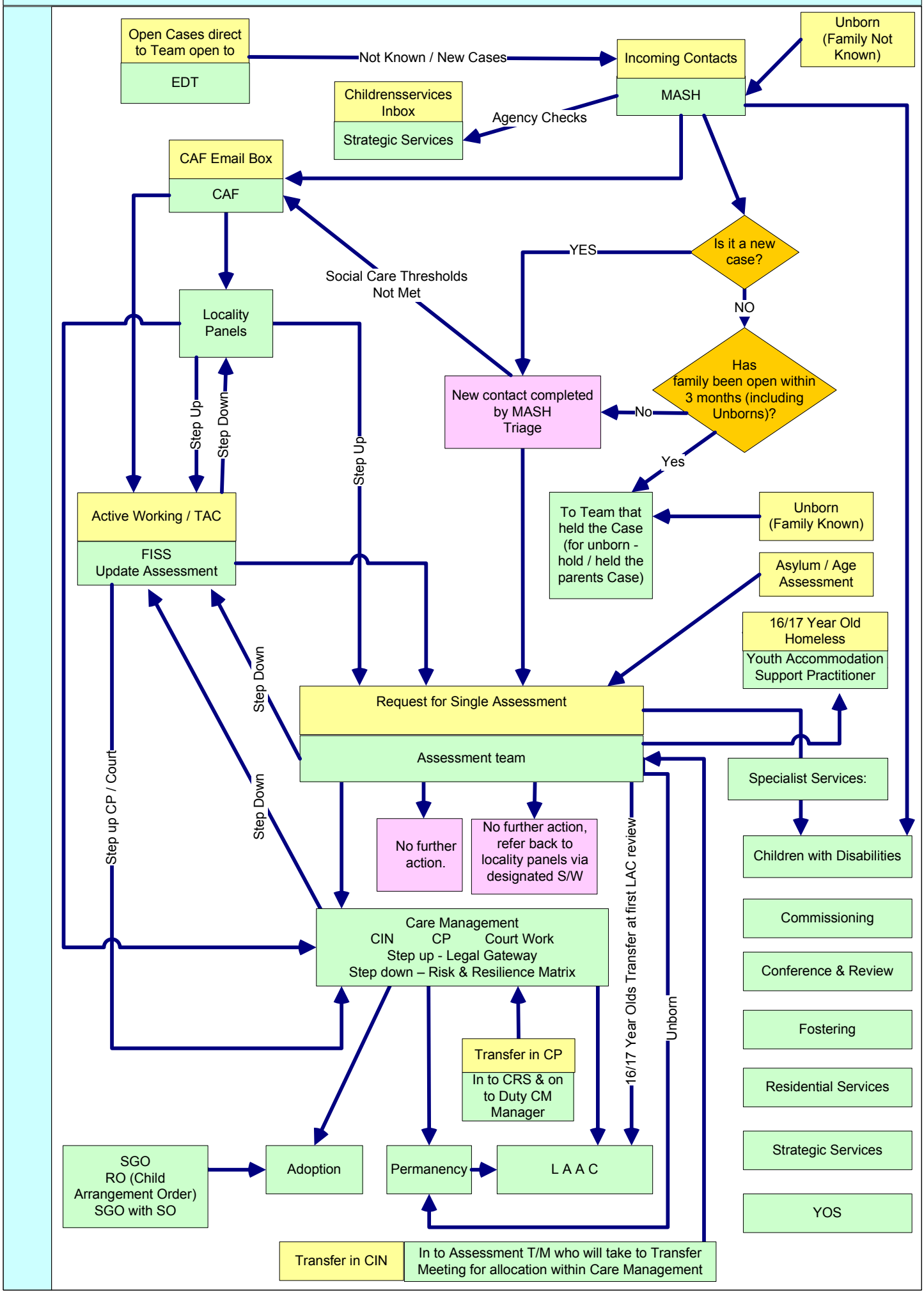Childrens Services Team Processes